Connecting the Virtual Dots Webinars

Work Order Inventory Interface

Amy Horne
Product Analyst II

PUBLIQ SOFTWARE

1

Connecting the Virtual Dots Webinars

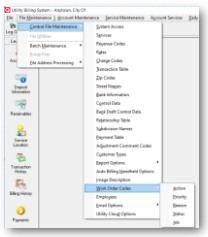
Utility Billing Work Orders

PUBLIQ SOFTWARE

2

Work Order Codes

User defined codes to track work order information



© 2020 Redtail Technologies, LLC

Connecting the Virtual Dots Webinars PUBLIQ SOFTWARE

3

Work Order Codes

Action – Type classifications
Priority – Detail the order for technicians
Reason – Identification
Status – User defined status codes
Job – Added in SP 20 for Inventory Control

© 2020 Redbat Technologies, LLC

4

Work Order Types

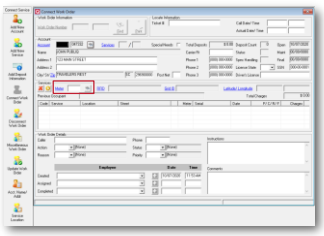
- Connect
- Disconnect
- Miscellaneous

© 2020 Redbat Technologies, LLC

5

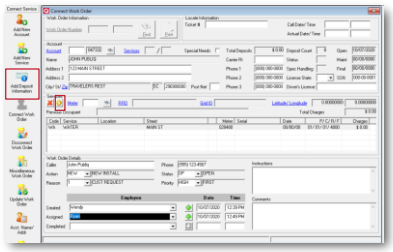
Work Order - Connect

Account Services > Connect



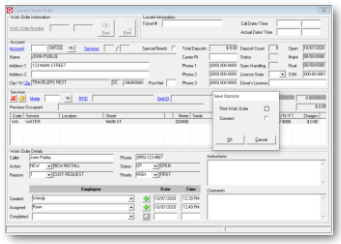
6

Work Order - Connect



7

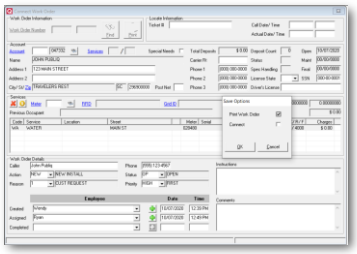
Work Order - Connect



© 2020 RedBud Technologies, LLC

8

Work Order - Connect



9

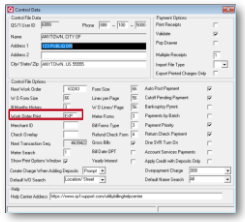
Work Order - Print

Generic

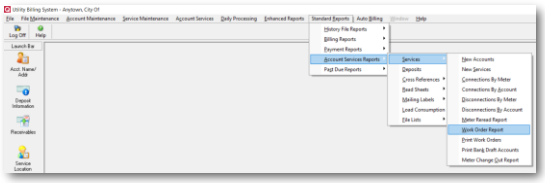
- Standard
- Enhanced

Custom

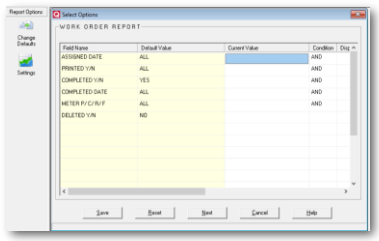
- Customer specific layout



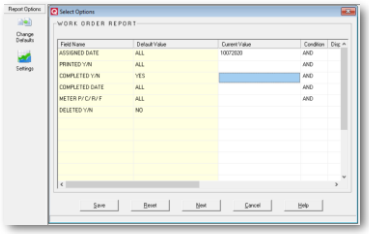
Work Order - Report



Work Order - Report



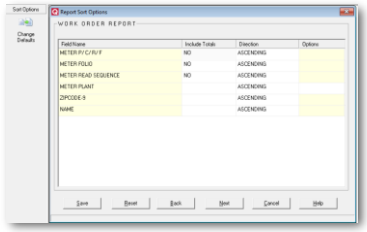
Work Order - Report



Connecting the Virtual Data Workforce
PUBLIQ SOFTWARE

13

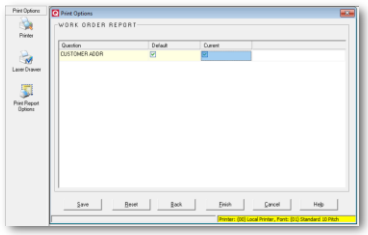
Work Order - Report



Connecting the Virtual Data Workforce
PUBLIQ SOFTWARE

14

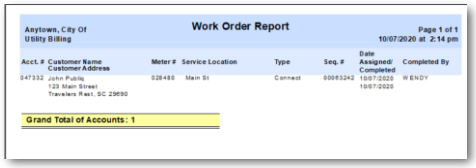
Work Order - Report



Connecting the Virtual Data Workforce
PUBLIQ SOFTWARE

15

Work Order - Report



Anytown, City Of
Utility Billing

Work Order Report

Page 1 of 1
10/07/2020 at 2:14 pm

Acct. #	Customer Name Customer Address	Meter #	Service Location	Type	Seq. #	Date Assigned/ Completed	Completed By
047332	John Public 123 Main Street Travelers Rest, SC 29690	028480	Main St	Connect	00063242	10/07/2020 10/07/2020	W ENDY

Grand Total of Accounts: 1

© 2020 RedKat Technologies, LLC

Connecting the Virtual Dots Webinars PUBLIQ SOFTWARE

16

Connecting the Virtual Dots Webinars

Work Order Inventory Interface

PUBLIQ SOFTWARE

17

Interface Requirements

Update Inventory when a work order is completed

- Technicians in field can update by removing or adding items used on the jobs
- Grant user access to update Inventory

Must have PUBLIQ Inventory and Utility Billing application

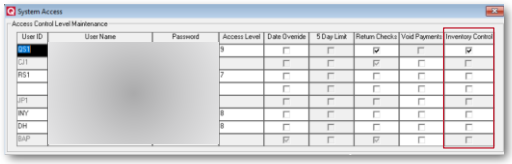
© 2020 RedKat Technologies, LLC

Connecting the Virtual Dots Webinars PUBLIQ SOFTWARE

18

System Access – Inventory Control

File Maintenance > Control File Maintenance > System Access



© 2020 Redstad Technologies, LLC

Connecting the Virtual Data Workspace

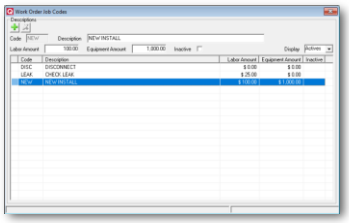
PUBLIQ SOFTWARE

19

Work Order Job Codes

PUBLIQ SOFTWARE

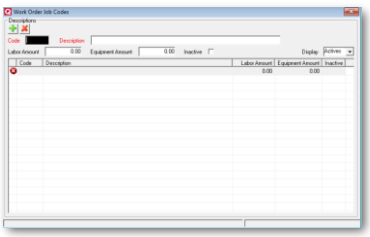
File Maintenance > Control File Maintenance > Work Order Code > Job



20

Work Order Job Codes

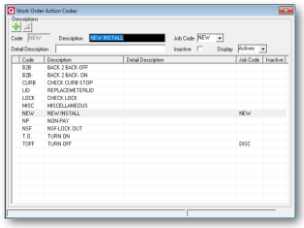
PUBLIQ SOFTWARE



21

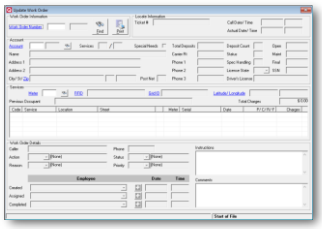
Work Order Action Codes

File Maintenance > Control File Maintenance > Work Order Codes > Action



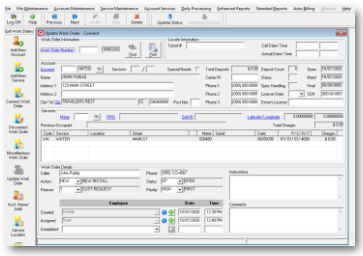
22

Work Orders – Update Work Order



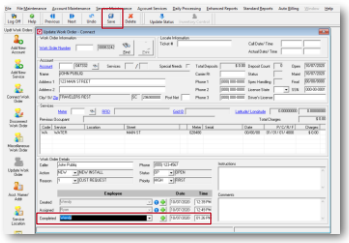
23

Work Order – Update Work Order



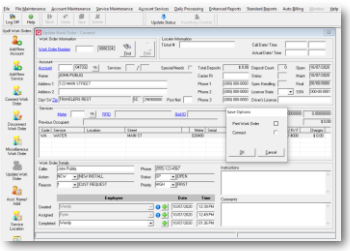
24

Work Order – Update Work Order



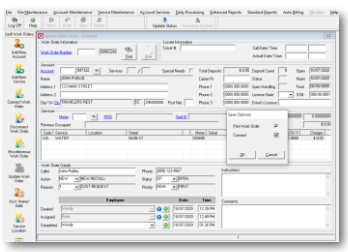
25

Work Order – Update Work Order



26

Work Order – Update Work Order



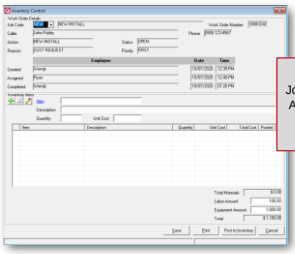
27

Work Order – Update Work Order

© 2020 RedDot Technologies, LLC

28

Work Order – Inventory Control

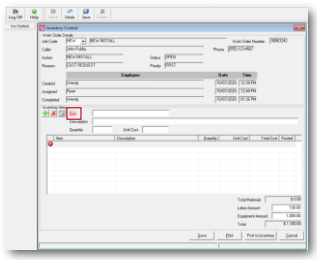


Job Code can be updated. Add inventory items used on the job.

© 2020 RedDot Technologies, LLC

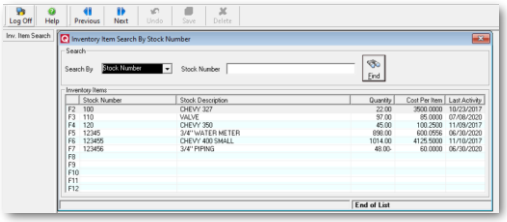
29

Work Order – Inventory Control



30

Work Order – Inventory Control



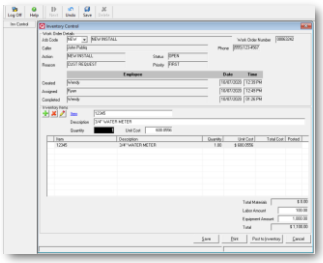
© 2020 PeakSuit Technologies, LLC

Connecting the Virtual Data Warehouse PUBLIQ SOFTWARE

31

Work Order – Inventory Control

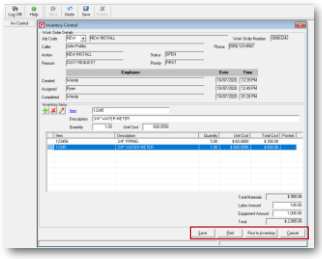
PUBLIQ SOFTWARE



32

Work Order – Inventory Control

PUBLIQ SOFTWARE



33

Work Order – Inventory Control

Save – Save and then update if needed

Print – Prints details for your records

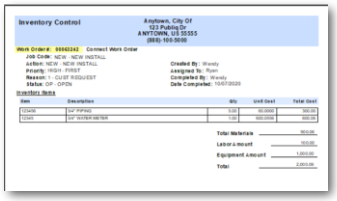
Post to Inventory – Updates items in Inventory

© 2020 RedCat Technologies, LLC

Connecting the Virtual Data Workforce PUBLIC SOFTWARE

34

Work Order – Inventory Control Print Option

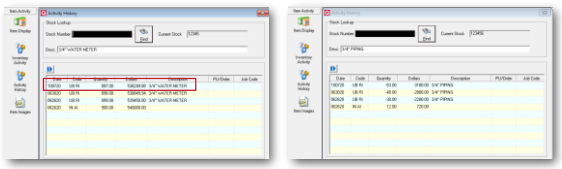


© 2020 RedCat Technologies, LLC

Connecting the Virtual Data Workforce PUBLIC SOFTWARE

35

Work Order – Inventory Control Post to Inventory



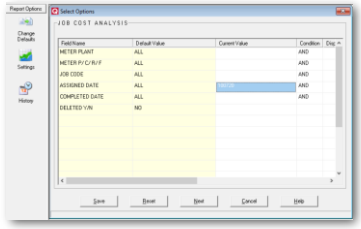
© 2020 RedCat Technologies, LLC

Connecting the Virtual Data Workforce PUBLIC SOFTWARE

36

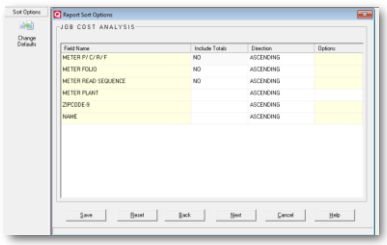
Job Cost Analysis Report

Enhanced Reports > Account Services Reports > Services > Job Cost Analysis



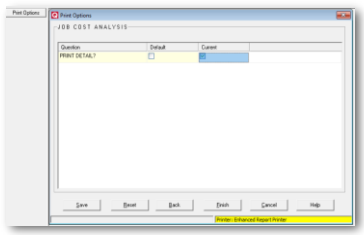
37

Job Cost Analysis Report



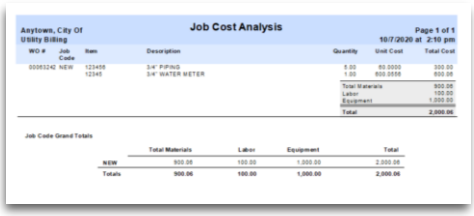
38

Job Cost Analysis Report



39

Work Order - Report



Anytown, City Of
Utility Billing

Job Cost Analysis

Page 1 of 1
10/7/2020 at 2:10 pm

WO #	Job Code	Item	Description	Quantity	Unit Cost	Total Cost
00065242	NEW	123456	3/4" PIPING	5.00	50.0000	300.00
		12345	3/4" WATER METER	1.00	600.0000	600.00
					Total Materials	900.00
					Labor	100.00
					Equipment	1,000.00
					Total	2,000.00

Job Code Grand Totals

	Total Materials	Labor	Equipment	Total
NEW	900.00	100.00	1,000.00	2,000.00
Totals	900.00	100.00	1,000.00	2,000.00

© 2020 RedCat Technologies, LLC

Connecting the Virtual Dots Webinars PUBLIQ SOFTWARE

40

Connecting the Virtual Dots Webinars

Thank You

800.235.0762
amy.horne@publiqsoftware.com | publiqsoftware.com

PUBLIQ SOFTWARE

41